snowBILLING

Call Billing for Managed services and SMBs

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snowBILLING
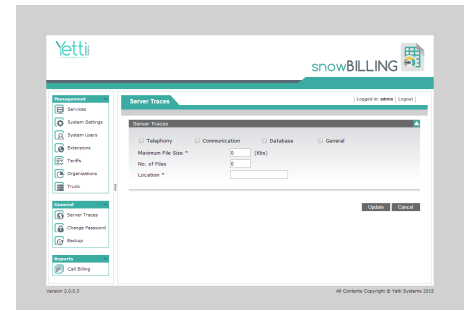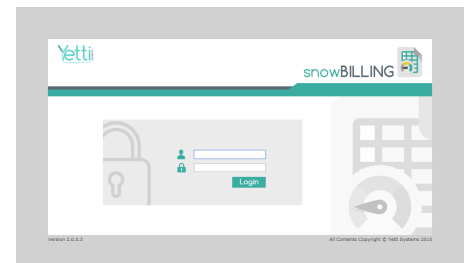### Call Billing for Managed services and SMBs

Introduction

snow**BILLING** is a powerful yet easy-to-work-with call billing solution from Yetti Systems. The solution is suitable for hospitality, managed services providers and SMBs seeking to increase their operational capacity or have a customisable and user friendly call billing system.

Yetti Systems enterprise level snow**BILLING** solution integrates with the customer communication devices like PBXs etc. for the logging and billing of telephony events and is able to generate reports as per user requirements.

This solution is perfectly suitable for Hospitality environment where a multi-tariff, multi-carrier based solution is required. It is modular and additional compo-nents can be integrated as per customer requirements.
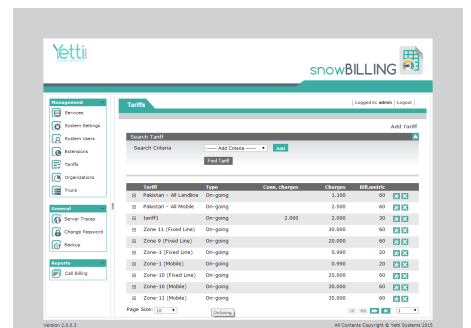
Powerful REPORTING

- Total Calls in Progress (if a real-time interface is used for call activity monitoring)
- Pre-configured reports (general, costs, cost centres, departments, groups), charts and tables
- Reports can be further customized based on filters
- Export reports in different formats (PDF, XLS)
- Grouped multilevel call reports
- Centralised metering for a network of PBX
- Total Calls Attempted (if available)
- User Quota allocation
- Total Calls Completed

TARIFF MANAGEMENT

- Telephone tariff management
- Tariff customization
- Common tariff settings
- Call cost-time or pulse based
- Multi-carrier tariffs
- Call rates configuration
    - Operator specific
    - Area/city level
    - Country level
    - Land line
    - Mobile
- Minimum call rates configuration

Alcatel·Lucent

AVAYA

CISCO™

UNIFY

Interactive billing through email alerts

Yetti Systems

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Supported Platforms

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AVAYA

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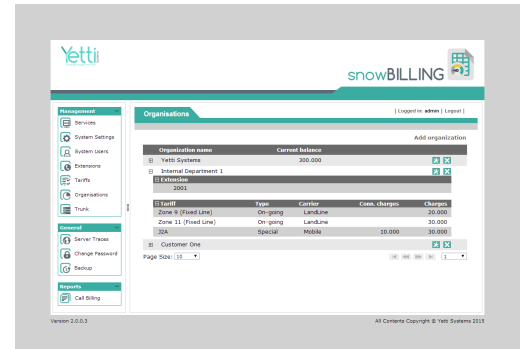### Call Billing for Managed services and SMBs

ADMINISTRATION

- Move / Add/ Change
- Custom fields for additional
- information
- Web based interface
- Secured and restricted access
- Multiple administritive acrounts

HOSPITALITY Add-on

- Check In / Check Out
- Guest / Room Update
- Pre-Payment call cut off
- Wake U Set & Cancellation
- Call Record Post Room Move
- Phone Locking & Unlocking
- VIP Registration
- DDI Allocation
- PIN Set
- Message Warning
- Mini bar

Notification Add-on

Report delivery and notification options are as follows;

- Email
- SMS
- Screenpop (requires screenpop application installed on client machine)
- Others (roadmap - social media integration, messenger etc)

Yetti Systems

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