

SnowCAPTURE

Centrally managed screen capturing solution

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Feature Highlights

- Complete user activity
- Windows services running in the background
- Client software could be pushed via group policy
- Video in AVI format
- Split files after specific size or time
- Embedded Player
- Support 32/64 bit OS

snowCAPTURE

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Introduction

snowCapture is an advanced state-of-the-art screen capturing solution. It is a centrally managed screen capturing solution. It comes with an advance web portal to allow managers to manage, control and work with video recordings.

Below are some of the highlights of the solution:

Web-based management interface

Unlike the most screen capture solutions, snowCapture offers a centralised approach for management and maintenance. The web portal is also secured using access control to ensure authorised use only.

- Manage Users
- Manage Teams
- Play Recordings
- Manage Video Formats
- Search Recordings

Searching the recordings

With snowCapture web-based UI, you can find just the recordings you are looking for, that too in no-time using its advance search facility.

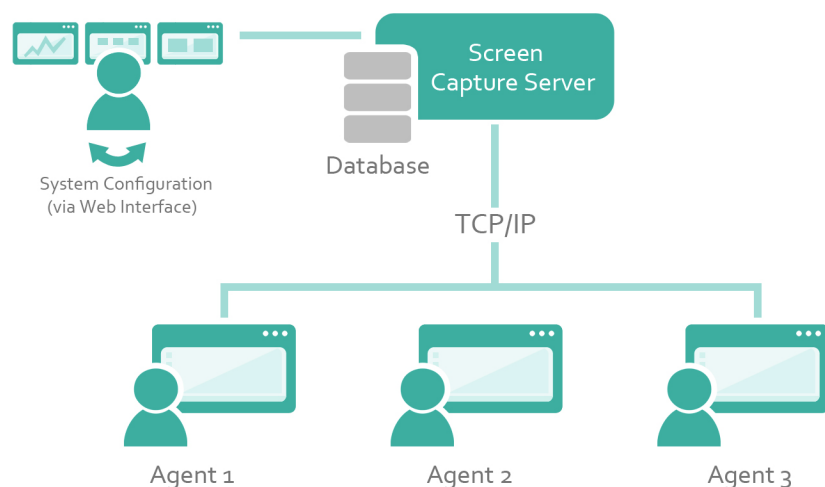
- Search by Team
- Search by a Day
- Search calls by Agent
- Search by Time

or Build your custom criteria using the mix and match of above searches to get exactly the recording you need.

Manage recording times

While creating Agents, you can specify how the snowCapture client should record the activity. Should it be right after login, or for a particular agent it should always start at a particular time and finish at a particular time too.

- Start at login
- Start after sperific time
- Start at specific time
- Stop after specific time



SnowCapture

Screen Capture, made easy